

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Peter McCullagh; Mark Stevens; Michael Paulson; Marc Salinas  
Cameron Janes; Anastasia Cheung; Edmund Leonard  
Assignee: Siebel Systems, Inc.  
Title: VALUE DIAGNOSTIC TOOL  
Application No.: 10/661,877 Filing Date: September 11, 2003  
Examiner: Candice D. Carter Group Art Unit: 3629  
Docket No.: OIC0224US Confirmation No.: 8772

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Austin, Texas  
August 19, 2009

Mail Stop AF  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated June 19, 2009, having a shortened statutory period expiring on September 19, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

**Amendments** to the Claims are reflected in the listing of claims which begins on **page 2** of this paper.

No Amendments to the Drawings are presented in this paper.

**Remarks** begin on **page 13** of this paper.